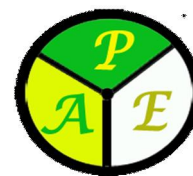


Puspa Engineering Associates

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CUSTOMER SERVICE REPORT

CSR NO.			DATE:		
Customer Name:					
Address:					
Status of Call: Warranty/ AMC/Service/(If other please mention)					
NATURE OF PROBLEM					
Problem Reported:					
Make:		Model		Serial No.	
Call Reported by:		Date:		Time:	
SERVICE DETAILS					
Engineer's Remarks:					
Status after Service:(Please circle) Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided					
Defects found on inspection:					
PLEASE RATE THIS CALL BY TICKING AN OPTION					
Extremely Satisfied		Satisfied		Dissatisfied	
				Annoyed	
CUSTOMER FEEDBACK					
Remarks:					
Name :			Phone/Fax:		
Signature with seal:			Date:		Place:
Support Engineer Detail					
SE Name:			Signature with date		